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Date of Deposit: JUL 21 2004

Typed Name of Person Mailing Paper or Fee: Eugene H. Valet

Signature: Eugene H. Valet

PATENT APPLICATION
DOCKET NO. 10008270-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

GROUP ART UNIT: 2122

EXAMINER: Vo, Ted T

INVENTOR(S): Casati et al. (assignors to HP)

SERIAL NO.: 09/911,980

CONF. NO.: 3418

FILED: 07/24/01

SUBJECT: Modeling Tool for Electronic Services and Associated Methods

AMENDMENT A
REPLY TO OFFICE ACTION AND REQUEST FOR RECONSIDERATION

TO: COMMISSIONER FOR PATENTS
POB 1450
ALEXANDRIA, VA 22313

SIR:

In accordance with the notice "REVISED AMENDMENT PRACTICE: 37 CFR 1.121 CHANGED, effective July 30, 2003, the MPEP and 37 CFR, following are:

- (A) INTRODUCTORY COMMENTS,
- (B) AMENDMENTS TO THE SPECIFICATION,
- (C) AMENDMENTS TO THE CLAIMS,
- (D) REMARKS, including DRAWING AMENDMENTS, if any.

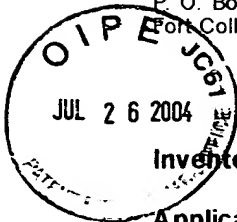
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AUG 02 2004
Technology Center 2100

SN: 09/911980
Applicant Docket No.: 10008270-1
Amendment A

1 (A) INTRODUCTORY COMMENTS

2 This paper is filed in reply to the Office Action issued on 05/06/2004 with respect to the above-
3 referenced application. Applicant(s) hereby request reconsideration.

*S/N: 09/911980
Applicant Docket No.: 10008270-1
Amendment A*



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Casati et al.

Confirmation No.: 3418

Application No.: 09/911,980

Examiner: Vo, Ted T

Filing Date: 07/24/2001

Group Art Unit: 2122

Title: Modeling Tool for Electronic Services and Associated Methods

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

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AUG 02 2004

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT Technology Center 2100

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/A amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee (Address envelope to "Mail Stop Non-Fee Amendment")
() Other: (fee \$)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$18	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$86	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$290	\$ 0
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$420.00	3RD MONTH \$950.00	4TH MONTH \$1480.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

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Date of Deposit: July 21, 2004

Typed Name: Eugene H. Valet

Signature: Eugene H. Valet

Respectfully submitted,

Casati et al.

By

Eugene H. Valet

Attorney/Agent for Applicant(s)

Reg. No. 31435

Date: July 21, 2004